

# Quality indicators system: Evaluation of research training in higher education in Nicaragua, 2021–2023

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## *What is the reality?*

Indicators have become key instruments to improve decision-making in the research management of institutions and for better definition, development, and evaluation of policies, reforms, and programs.



## *What are quality indicators?*

Quality indicators are measurement instruments, tangible and quantifiable in nature, that allow the evaluation of the quality of processes, products, and services to ensure customer satisfaction.



## *Beneficiaries*

Students, teachers, and educational institutions impacting the social and economic development of the country.



## *Implications*

Continuous improvement in educational quality and strengthening of the quality management system in universities.

